

# Synergy Engage

## Synergy Engage technology and services make compliant documentation and coding easy and affordable.

- Keyboard-free physician encounters
- Real-time ambulatory CDI
- Compliant coding
- Increased revenue
- No change to your EHR
- Improved patient satisfaction
- Increased patient throughput
- Improved physician satisfaction
- Low technology costs
- Quick implementation and training

## HCC, MIPS, MACRA Quality Scores

- Dramatically improve HCC capture
- Guard against MIPS future takebacks
- Improve MACRA quality scores
- Eliminate auditing and remediation costs

“

Synergy allows me to see more patients each clinic day, and with accurate documentation and coding. I also get to go home shortly after my last patient, and I do not have to do any work from home at nights or on weekends.”

*Payam Shadi, MD  
Internal Medicine at Cedars-Sinai*

## The Solution To Today's Ambulatory CDI Problems

Synergy Engage solves today's ambulatory documentation and coding challenges. Our CDIC's (Clinical Documentation Improvement Coders) remotely scribe ambulatory encounters in your EHR and provide unobtrusive real-time CDI documentation prompts. After the encounter, CDIC's compliantly code the encounter and submit edit-free claims. Physicians only touch the keyboard to finalize CPOE orders and authenticate the documentation. Synergy Engage allows your highest paid person in the room to focus on their core competency...providing quality patient care. **It's about time!**

### Synergy Engage



#### Ambulatory CDI

We perform real-time point of care clinical documentation improvement. We help you achieve your critical data quality goals—PQRS, HCCs, MACRA/MIPS, VBP, medical necessity, coding quality.



#### EHR Documentation

Our professionals fully document patient encounters in your EHR. Clinical Documentation Improvement Coders (CDICs) enter discrete data and free text real-time during the patient visit.



#### Technology

Synergy is powered by an innovative software. We complete work in your EHR—there is *no change* to your current technology. Requires minimal IT resources and simple hardware.



#### Coding

Synergy puts coding back in the hands of certified coding professionals. We assign all codes—including E&M—to ensure your coding meets all applicable coding regulations and guidelines.



#### Revenue Cycle

CDICs resolve coding edits before they become a costly problem. We dramatically speed the revenue cycle by submitting clean claims—the first time!



#### Access to Care

It's simple—when physicians move away from being data entry clerks and focus on patient care—throughput increases. They see more patients and leave the office on time to enjoy life.

## Documentation That Makes A Difference

Real-time CDI through Synergy Engage improves your HCC capture and addresses the quality indicators most relevant to your practice. In 2019, MIPS will take about \$199 million from eligible clinicians below the performance threshold and increased publication of quality scores under MACRA may make selecting a physician the same as finding a restaurant. Ensure that the high quality care given is fully documented in your EHR and coded.

 **eCatalyst**  
Healthcare Solutions

602-875-6042  
[www.eCatalystHealth.com](http://www.eCatalystHealth.com)  
[info@eCatalystHealth.com](mailto:info@eCatalystHealth.com)

## If you could easily solve these problems, would you?

- Physician frustration with your EHR
- Low HCC RAF scores
- Physicians on MAC pre-payment review
- Increased RAC audits
- Decreased patient throughput
- Decreased ambulatory care revenue
- Non-compliant physician coding
- Patient frustration with physicians interacting with EHRs, not them
- High cost and turnover of medical scribes
- Increased ambulatory AR days

## With Synergy Engage, you can!

## Already have trained staff?

Healthcare organizations that would like to maintain their trained ambulatory coding and CDI staff can be educated to perform Synergy on their own.

eCatalyst Healthcare Solutions offers a proven training and mentoring program to assure your success.

“

The most important element of our service philosophy is unrelenting client focus. Our success depends entirely on how we serve you.”

*Chris Meyers, Founder and Chairman*

## Keyboardless Patient Visits



eCatalyst Synergy empowers physicians to fully engage patients by untethering them from EMR keyboards. We all know how it feels when your doctor spends more time looking at the computer screen and less time looking at you, the patient. Dramatically improve your patient and physician satisfaction scores with Synergy Engage. **It's about time!**

## Synergy Engage Benefits

- 1 **Humanized Care**—focus is on the patient, not computer screens or keyboards
- 2 **Data Quality**—detailed documentation (discrete data and free text) entered into your EMR
- 3 **Coding Compliance**—ICD-10, E&M and resolved coding edits
- 4 **Ambulatory CDI**—documentation quality impacted at point of care
- 5 **Throughput**—improved access to care and increased revenues
- 6 **Patient Satisfaction**—higher scores when physicians focus their attention on patients
- 7 **Physician Satisfaction**—no data entry at POC, no staying late finishing documentation, no taking work home

Learn more about Synergy Engage at:  
[www.eCatalystHealth.com](http://www.eCatalystHealth.com), email to  
[info@eCatalystHealth.com](mailto:info@eCatalystHealth.com),  
 or call us directly at: 602-875-6042.